

Specialised Hospitality Course

SIT20316 CERTIFICATE II in Hospitality including
RSA & RGS plus 4 industry standard disability units



No fee payable
to *eligible students.

Course Overview

Gain employment into the fast growing field of catering assistance across sectors including **Aged Care** kitchens, **Aviation** catering and **Hospital** catering. Industry standards now require you to engage with customers or colleagues who may have disabilities, so we have included a **Certificate of RSA & RGS plus 4 industry standard disability units** to give you an edge. Learn the tricks of the trade as we introduce you to the world of hospitality. We combine a hands on approach to: preparing and cooking a range of dishes; operating a bar; preparing and serving coffee; and providing customer service. These skills are taught through classroom based learning combined with first hand industry experience in local establishments including **Cairns Colonial Club Resort, Palm Royale Resort and Dunwoody's**.

Course Duration

The course is conducted over 16 weeks. Training comprises of 4 days per week using the classroom, simulated environments and situations. The broad spectrum of experience provided in this course will allow you to focus on the area of hospitality that interests you most. You can then choose to either enter into a higher qualification, Skills Apprenticeship or gain immediate employment. (Nominal hours are 295)

Career Pathways

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, cafes, aged care facilities, hospital or aviation catering. Possible job titles include Catering Assistant, Housekeeper, Food and Beverage Attendant or Kitchen-hand.

What will I learn?

Core Units:

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|-------------------|--|
| BSBWOR203 | Work effectively with others |
| SITHIND002 | Source and use information on the hospitality industry |
| SITHIND003 | Use hospitality skills effectively |
| SITXCCS003 | Interact with customers |
| SITXCOM002 | Show social and cultural sensitivity |
| SITXWHS001 | Participate in safe work practices |

Elective Units:

| | |
|-------------------|---|
| SITXFSA001 | Use hygienic practices for food safety |
| SITHACS001 | Clean premises and equipment |
| SITHFAB004 | Prepare and serve non-alcoholic beverages |
| SITHFAB005 | Prepare and serve espresso coffee |
| SITHACS002 | Provide housekeeping services to guests |
| SITHACS003 | Prepare rooms for guests |
| SITHFAB002 | Provide responsible service of alcohol |
| SITHGAM001 | Provide responsible gambling services |

Industry Standard Disability Units:

| | |
|------------------|--|
| CHCDIS001 | Contribute to ongoing skills development using a strength-based approach |
| CHCDIS002 | Follow established person-centred behaviour supports |
| CHCDIS003 | Support community participation and social inclusion |
| CHCDIS007 | Facilitate the empowerment of people with disability |

What will it cost?

If you enroll in this course as a full-time student you may be eligible for financial assistance from Centrelink. Information may be obtained from Centrelink offices or at www.humanservices.gov.au

For students eligible for Skilling Queenslanders for Work, there are no fees involved but will depend on your personal circumstances. Please contact The MaraWay Training on (07) 4040 2035 for further information.

*Eligibility

To be eligible for Skilling Queenslanders for Work program you must:

- Be 15 years of age or older;
- Have finished secondary school or not currently enrolled in school;
- Be an Australian citizen;
- Be a Queensland resident.

*Eligibility criteria applies to receive this training. This training is proudly funded and supported by the Queensland Government through its Skilling Queenslanders for Work initiative.

Find out more



 (07) 4040 2035
 www.themaraway.org.au
 admin@themaraway.org.au
 facebook.com/themaraway

The MaraWay Training, 1st Floor, Cairns Colonial Club Resort 18-26 Cannon St, Manunda, QLD 4870

SkillCentred

Hospitality unit training is conducted by The MaraWay Training under contract with SkillCentred RTO:0709

MiHaven
TRAINING

Disability specialisation unit training is conducted by The MaraWay Training under contract with MiHaven Training RTO:40928